

Dear Guest,

Our warmest welcome to the Residence Club!

As our valued Residence Club guest, you are entitled to a wide range of privileges. These include light refreshments and snacks for two registered guests at our Residence Lounge & Bar from 9 a.m. until 8 p.m. daily. Note too that service hours for complimentary breakfast and cocktail hour are as follows:

Buffet Breakfast for two registered guests at Café East (1/F):

7 to 10 a.m. from Monday to Friday

7 to 10:30 a.m. on Saturday, Sunday and Public Holidays

Cocktail Hour at Residence Lounge and Bar (15/F): 5 to 7 p.m. daily

A range of other exclusive Residence Club privileges includes:

- Welcome fruit on arrival
- Personalised check-in and check-out services
- Full access to Residence Lounge & Bar including:
 - All-day refreshments including morning pastries, sandwiches for light lunch, afternoon tea treats and evening canapés, from 9 a.m. to 7 p.m.
 - Unlimited coffee, tea, fruit juices and soft drinks from 9 a.m. to 8 p.m.
 - Free-flow of selected handcrafted cocktails, mocktails, sommelier's wine recommendations and proseccos by the glass from 5 to 7 p.m.
- Non-alcoholic drinks from your in-room mini-bar (per stay, non-refillable)
- Daily newspaper
- 10% discount on laundry and dry-cleaning services
- 20% discount at hotel restaurants and bars, and in-room dining (excluding alcoholic beverages and blackout dates apply)
- 30% discount on selected secretarial and business communications services
- All-day service by an elite, multi-lingual service team
- Complimentary use of Residence Club meeting room for one hour per day per guestroom, subject to availability

You are welcome to bring additional guests to the Residence Lounge & Bar for refreshments or cocktail hour. Kindly consult our associates for menu prices.

Please know that our team is here to make your time with us as pleasurable and convenient as possible – simply press the “one touch service” button on your guestroom phone should you require any assistance.

Thank you for choosing to stay with us and we look forward to providing you a most delightful experience ahead.

Yours sincerely,



Bobby Tse
Rooms Division Manager

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